

PRODUCT OVERVIEW

# OpenText Document Presentment for SAP Solutions

Simplify processes and improve efficiency of virtually all enterprise communications



**Save** dramatically on annual output costs



**Simplify** complex communication process



**Speed** generation of communications



**Improve** process efficiency

**It is often difficult and time-consuming to create and maintain effective, enterprise-wide omnichannel communications to customers, employees and business processes in an always-on economy.**

OpenText™ Document Presentment for SAP® Solutions helps create more effective business communications, reduces the cost and effort of creating personalized business correspondence and automates process driven output to support complex business systems. Organizations can lower costs and complexity through consolidation and integration of output systems into one platform. Integrating document processes with business processes supported by SAP software allows for high-volume document generation and distribution. The result is realtime, relevant correspondence and communications that occur as part of interactions with customers, suppliers and partners to increase satisfaction and loyalty. Automating document-intensive business processes helps organizations improve operational efficiencies and produce timely, reliable, accurate and consistent information across all channels. It also enables faster execution of campaigns that are more targeted and yield higher response rates.

## **Save dramatically on annual output costs**

With Document Presentment for SAP Solutions, organizations can increase efficiency and save costs by replacing all output generations solutions with a single enterprise-wide platform. Document Presentment for SAP Solutions is capable of delivering any message in any format to any target, including customer-facing documents, such as receipts and statements, internal content, such as HR letters, and logistics and shipping services, such as label printing, barcodes and delivery notes.

## Solution Consulting Services

- Assessments and workshops

## Solution Delivery Services

- Quick starts
- Enablement
- Design and implementation
- Implementation support

## Education Services

- Classroom and on-site training
- Custom training

Document Presentation CE 20.2 allows customers to deploy its cloud native architecture on any platform including on-premises, private cloud and hyperscaler platforms. This can reduce deployment times and allow customers to upgrade faster.

### Simplify complex communication process

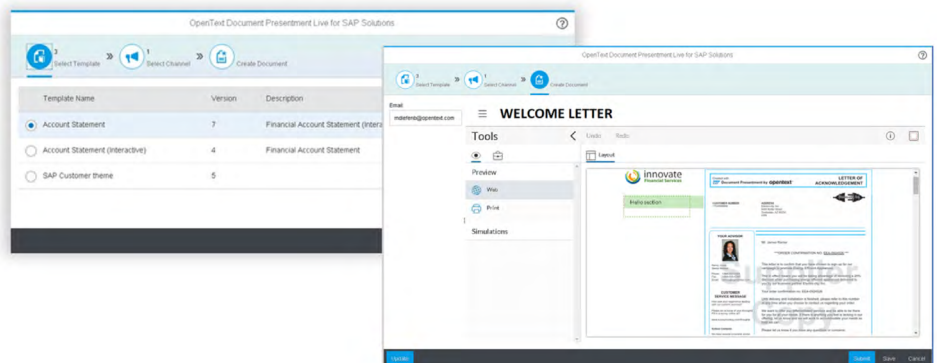
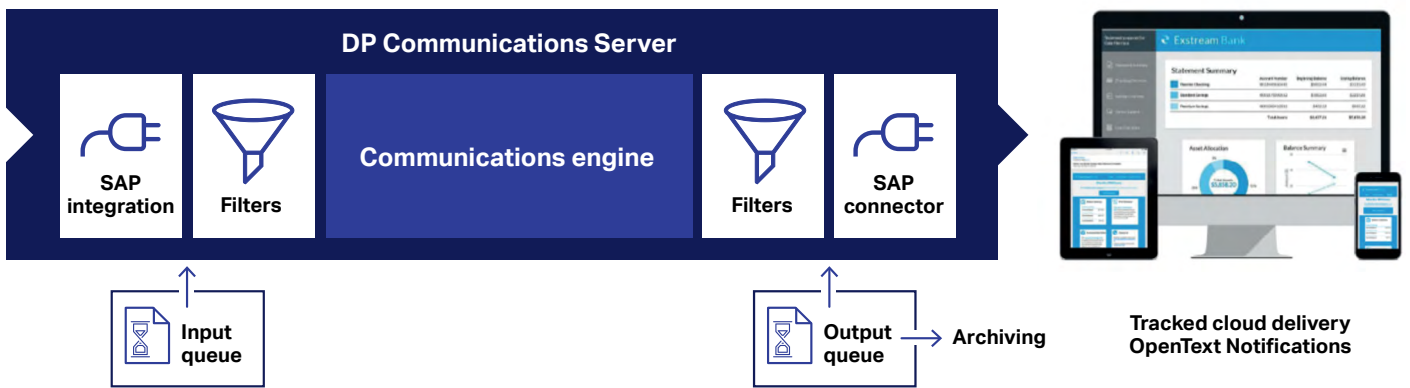
Complex document workflows delay and add risk to critical business processes. Often, these workflows involve complex, multi-step solutions that require significant time and effort to maintain and update and rarely meet the needs of an always-on economy. By reducing this complexity and the downstream errors and delays it causes, Document Presentation for SAP Solutions helps organizations save millions of dollars each year.

### Speed generation of communications

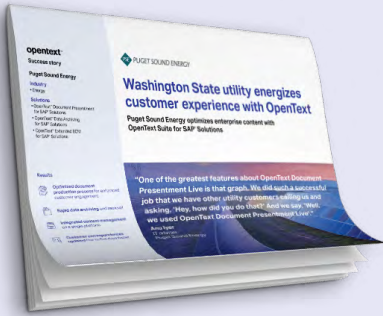
Moving from rigid, multi-step processes that use several point solutions drastically reduces the time and effort required to create business communications. Document Presentation for SAP Solutions facilitates engagement with customers, partners, employees and even other business processes, on time, via the correct channel while always delivering the right message.

### Data driven, contextual, communications

### Omnichannel communications



Easy creation of an ad-hoc letter with OpenText Document Presentation for SAP Solutions within SAP systems.



***“The business can easily make ad-hoc changes to correspondence. What used to take four to five days can now be done in less than a day.”***

Anu Iyer  
IT Advisor  
Puget Sound Energy

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## Improve process efficiency

Document Presentment for SAP Solutions was designed for ease of use and efficiency. These complimentary goals help speed creation, approval and delivery of business-critical communications in far less time than the inefficient and often ineffective systems it replaces. Organizations frequently reduce process timelines from weeks to days and days to hours with Document Presentment for SAP Solutions.

Document Presentment for SAP Solutions and OpenText™ Document Presentment Live for SAP® Solutions seamlessly integrate with SAP systems and enable business users to generate and distribute realtime, relevant correspondence and communications that occur as part of interactions with customers, suppliers and partners to increase satisfaction and loyalty.

### Product features

Integrates seamlessly with SAP Business Suite solutions

Allows SAP users to natively engage with customers

Empowers business users with a controlled and flexible content creation, editing and distribution environment without the need for direct IT action

Automates creation of business-critical communications

Communicates natively with corporate asset management systems (SAP DAM) to ensure corporate brand compliance and regulatory compliance

Connects with virtually any data source or back-end system

Ensures compliance and easy search and retrieval for all correspondence with Archive and Workspace integration

Supports multiple languages within a single environment and template

## About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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